

PRINT MODERNIZATION

Support Dashboard (Default)

Default view points to the 'Monitor' tab of PDF Print queue

The screenshot shows the ASAP Support Dashboard interface. At the top left is the ASAP logo. The main header displays 'Support Dashboard' on the left, the date and time '3/10/2016 4:02:44 PM' in the center, and a red notification badge '5/128 Pending/Failed Items in Print Queue' on the right. Below the header, there's a sub-header 'Pending/Failed Items in Print Queue 18/42'. The main content area is divided into two tabs: 'Monitor' (selected) and 'Manage'. Under the 'Monitor' tab, there are two printer sections: 'Printer A' (Operational) and 'Printer B' (Out of Paper). Each printer section contains a table of jobs with columns for Job ID, Preview, Created, Status, and Actions. Printer A has three jobs: one failed (Out of paper) and two pending. Printer B has three jobs: one failed (Out of paper) and two pending. An arrow points from the 'Monitor' tab area towards the right-hand menu.

Future menu items can be added to the column as needed.

- 0/725 Pending/Failed Items in Process Queue
- 5/128 Pending/Failed Items in PDF Print Queue
- 0/0 Pending/Failed Items in Vehicle Enhancements Queue
- 0/0 Pending/Failed Items in CAT Qualification Queue
- 0/53 Pending/Failed Items in Finance ASAP Queue
- 0/0 Assignments Not Processed (In queue 15 minutes)
- 311 Failed Assignment Updates
- 0 Failed Assignments
- 0/0 OCR Servers Stopped/License Count Low
- 409 Scanned Docs Failing Upload
- 0/0 Title Forms PDF Upload
- 0/0 Pending/Failed Faxes Delivery
- 0/0 Unprinted Checks/Failed Checks
- 0/0 Failed Settlement Print Requests
- 0/0 GP Writeback Errors
- 0/0 Sale Items Not Locked Down - 2 Day Lockdown
- 0/0 Sale Items Not Locked Down - 1 Day Lockdown
- 1 Failed Vehicle Sale Entries
- 0/0 Failed IBF Sale Entries
- 36 Deadlocks in last hour
- 120 Deadlocks since midnight
- 0/33 Blocked Processes

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Print Monitor

On load, all rows are expanded.

The screenshot shows the ASAP Print Monitor interface. At the top left is the ASAP logo. The main header area includes 'Support Dashboard', the date and time '3/10/2016 4:02:44 PM', and a timer '00:19s' with a 'Pause' button. A notification bar on the right shows '5/128 Pending/Failed Items in Print Queue'. Below the header, there are two tabs: 'Monitor' (selected) and 'Manage'. The main content area displays a table of printer statuses and a detailed view of the 'Pending/Failed Items in Print Queue' for Printer A.

Printer Name	Status	Actions
Printer A	Operational	Reroute
Printer B	Out of Paper	Reroute
Printer C	Out of Paper	Reroute
Printer D	Operational	Reroute
Printer E	Out of Paper	Reroute
Printer F	Out of Paper	Reroute

Job ID	Preview	Created	Status	Actions
164532	164532_Q882271382.PDF	3/16/2016 3:13:18 PM	Failed - Out of paper	Delete Retry
164534	Multiple Documents (13)	3/16/2016 3:13:18 PM	Pending	Delete Retry
164536	Multiple Documents (26)	3/16/2016 3:13:18 PM	Pending	Delete Retry

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Print Manage

On load, user initializes a search by printer name, branch to load a grid. User can also submit a search with adding criteria.

